

PRISMA HEALTHSM

Health Sciences Center
Student Handbook
2019-20

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Welcome, Students!

We are so excited to have you as a student learner in the Health Sciences Center (HSC) of Prisma Health. Your innovative ideas, open minds and huge hearts are the future we want to see in the healthcare workforce.

During your time as a student at Prisma Health, we hope this experience will challenge you, energize you and leave you more passionate about health sciences than ever before. It's an exciting time in health care, and you are in a unique academic health setting—a shared academic health center model with four partners: Prisma Health, Clemson University, Furman University and University of South Carolina. This partnership means that we are able to use our collective time, talents and treasures to innovate, push boundaries and pave pathways not yet taken.

Prisma Health is the largest health system in South Carolina and a space for you to learn and gain valuable insight from highly qualified professionals committed to innovative research, exemplary teaching and compassionate service. It is a health system committed to innovation and bold change for the betterment of our community. It also is a health system committed to you, the student learner.

We are glad you are here. To get you started, we believe it is important that you know what to expect and what is expected of you. To that end, the *Student Handbook* tells you all you need to know about being a student in the Health Sciences Center at Prisma Health.

Welcome to Prisma Health! I wish you all the best in your time here. Please reach out if I can assist you.

Sincerely,



Christen C. Hairston, PhD
Executive Director, Student Affairs Administration
Health Sciences Center at Prisma Health
christen.hairston@prismahealth.org



Inspire health. Serve with compassion. Be the difference.

Prisma Health History

Upstate

1912 – The Beginning

On January 10, 1912, Greenville opened City Hospital—the start of Greenville Hospital System (GHS). Three days later, the City Hospital Training School for Nurses was founded and accepted its first student, setting the course for an emphasis on clinical training and education that has been integral to fulfilling our mission for more than a century.

1956 – Medical Residency Program

The first medical residency program was established at GHS with physicians from the Medical University of South Carolina.

1974 – Nursing Degrees Granted

The nursing school graduates the last of its 1,654 students.

1977 – Clinical Trials Established

The first Institutional Review Committee was created for clinical trials.

1982 – Becoming the Largest

Greenville Memorial Hospital expands to become the state’s largest acute care hospital.

1990 – Welcome, Medical Students

An agreement between Greenville Health System and the University of South Carolina School of Medicine was signed to provide training for third- and fourth-year medical students.

2001 – Being the First

GHS implements the nation’s first two-year accredited Vascular Surgery fellowship.

2004 – Recognized As a Medical Center

Health Sciences South Carolina Collaborative launches with GHS as a founding partner. GHS is formally recognized as a university medical center.

2010 – Medical School Established

The University of South Carolina (USC) School of Medicine Greenville is established.

2012 – Charter Class

The USC School of Medicine Greenville welcomes its charter class to its facilities on the main campus of Greenville Hospital System.

2013 – Name Change

Greenville Hospital System becomes Greenville Health System.

Midlands

1892 – The Beginning

In May, the Columbia Hospital Association was organized. Throughout the summer, the association worked to secure funds for the first general hospital in central South Carolina. On Sept. 17, 1892, a charter was issued to Columbia Hospital which was built on Harden St. The first patient was admitted to the new hospital on Nov. 2, 1893.

1897 – Nursing School

The Columbia Hospital Training School for Nurses was started.

1910 – Hospital Expansion

The Columbia Hospital expanded to 115 beds when the roof of the main building was raised and a second story added as well as white columns. Two brick wings were also added.

1921 – A Change in Hands

Control of the hospital was turned over to the Richland County delegation. The county administered the hospital through a board of trustees whose members it selected for approval and appointment by the governor of the state.

1924 – Student Physicians & Instructors

The first intern physicians joined the hospital along with full-time trained instructors for the nursing school.

1933 – More Growth

The hospital had expanded to 275 beds and clinics were open every weekday.

1943 – War Years

The hospital participated in the Cadet Nurses Program which recruited and offered federal scholarships to cover all student expenses.

1943-1944 – Pediatric Wards

Departments/wards were established within the hospital specifically for the treatment of children.

1972 – New Construction & Name

With the increasing need for more space and the increasing age of the Harden St. building, it was decided to build an all new hospital. It was opened on March 4, 1972, and renamed Richland Memorial Hospital.

1975 – University Partnerships

A dental clinic, sponsored by the Medical University of South Carolina, along with outpatient clinics and two Ambulatory Care Centers were added (one of which accommodated full-time faculty members of the University of South Carolina School of Medicine who combined private practice with work in the Richland Memorial teaching clinics).

2013 – Academic Health Center

Greenville Health System is officially recognized by the Association of Academic Health Centers as an academic health center.

2014 – GHS Clinical University

GHS establishes academic partnerships with Clemson University, Furman University and the University of South Carolina to create a clinical university.

2016 – Public to Private

GHS transitions from a public, governmental not-for-profit to a private not-for-profit organization. As part of the transition, GHS becomes part of a health company led by the Strategic Coordinating Organization. The USC School of Medicine Greenville graduates its charter class.

2017 – Name Change and New School

GHS Clinical University becomes the Health Sciences Center (HSC). The HSC is one of only 101 academic health centers in the country.

2018 – New Nursing Building

The Clemson University Nursing building opens on Greenville Memorial Medical Campus.

1998 – Merger

In February, Baptist Healthcare System of South Carolina and Richland Memorial Hospital formed Palmetto Health in order to remain competitive, more efficient, and to deliver high quality health care as well as increase access and choice for patients.

2000 – A Joint Venture

Palmetto Health and Greenville Health System entered into a 50/50 joint venture to form Baptist Easley Hospital, formerly Palmetto Health Baptist Easley.

2015 – Community Service Award

Palmetto Health received the 2014 Foster G. McGaw Community Service Award. This prize is awarded to one health care system that exemplifies excellence in community health services.

2016 – Further Reach

In January, Tuomey Healthcare System in Sumter, SC, becomes a member of Palmetto Health as Palmetto Health Tuomey.

2016 – Academics in Action

In April, Palmetto Health and the University of South Carolina announced the Palmetto Health-USC Medical Group, a not-for-profit company that brings together physicians, nurse practitioners, physician assistants, and other healthcare providers from Palmetto Health and the University of South Carolina School of Medicine.

2017 – A New Partnership

Palmetto Health and Greenville Health System partner to create a new, not-for-profit, locally governed health company designed to shape and lead the future of health care for all South Carolinians.

2019 – GHS merges with Palmetto Health to form Prisma Health

To meet the growing needs of their patients to have high-quality, accessible health care, GHS and Palmetto Health came together to create a new, not-for-profit, multiregional health organization that is designed to improve the health and well-being of the communities they serve. By unifying under one brand, they want to make it easier for their patients and families to understand who they are and what they do when needing services. This merger created one Prisma Health



PURPOSE STATEMENT

Inspire health.

- Support the wellness and well-being of others and myself.
- Be curious, learn continuously and strive to be my best.
- Encourage and build teamwork.
- Embrace change and grow.

Serve with compassion.

- Make sure each person feels visible, valued and respected.
- Create a welcoming and safe environment.
- Communicate clearly, kindly and thoughtfully.
- Live in gratitude and express appreciation.

Be the difference.

- Show up every day with a positive, will-do attitude.
- Take ownership and be accountable.
- Do the right thing – be honest and trustworthy.
- Exceed expectations for each person, in every moment.

At Prisma Health, we hold ourselves accountable to high standards of behavior. These standards are observable, measurable and apply system-wide to all student learners, clinical or non-clinical.

POLICIES AND PROCEDURES

Accommodations for Students with Disabilities

Prisma Health complies with federal ADA (Americans with Disabilities Act) guidelines. Students who believe they are unable to perform required activities satisfactorily without reasonable accommodations are asked to directly contact their assigned supervisor/preceptor for assistance.

Attendance

Maintaining adequate staffing levels at all Prisma Health facilities is critical to providing optimal care and customer service to Prisma Health patients and visitors. As such, Prisma Health student learners play a significant role in fulfilling this goal. Students are strongly advised to consult with their direct supervisor/ preceptor before, or at the start of, their educational experience to establish guidelines around absences, tardiness or schedule changes. Procedures for each can be specific based on the nature and needs of the department.

Badges

All student learners are required to obtain a student identification (ID) badge for the purpose of displaying your name, role and purpose for being at Prisma Health as well as controlling access and maintaining security within the facilities of Prisma Health. When operating in the role of a student at Prisma Health, you are required to wear your badge at all times at eye level on the outermost garment. Students also may wear their badge on a lanyard around their neck. The badge must be visible at all times and indicative of the role in which the student is occupying at that time. Students receive their badges after all clearances have been successfully submitted and approved in myClinicalExchange. (See [Identification Badges](#))

Cellphones and Other Portable Communication Devices

Student learners are expected to limit the use of personal cellphones and other portable communication devices when engaged in a Prisma Health educational experience as to not distract from patient care or customer service. This policy applies to any portable device that makes or receives phone calls, leaves messages, texts messages, accesses the internet or allows for the reading of and responding to email. Students are advised to consult with their direct supervisor/preceptor regarding use of cellphones and other portable communication devices. Procedures for each can be specific based on the nature and needs of the department. (See [Use of Cell Phones and Other Portable Communication Devices](#))

Compliance Standards

Prisma Health provides opportunities for student learners in healthcare disciplines and related fields to acquire clinical and non-clinical educational experiences through the HSC at Prisma Health. For student and patient safety, there are [specific requirements](#) that all student learners must complete before starting any educational experience. While some requirements may vary based on the academic program, all student learners must submit their compliance requirements to the online student data-management system, [myClinicalExchange](#) (mCE). For complete instructions on the student clearance process, how to access mCE, upload your documentation and input your dates, please visit the following:

Midlands: <https://www.palmettohealth.org/careers/start-your-health-care-career/student-development-programs>

Upstate: <https://hsc.ghs.org/education/student-affairs/newstudent/>.

Once all compliance requirements are verified and approved, students can officially engage in their educational experience and be issued a Prisma Health identification badge. (See [Student Learner and Clearance Requirement](#))

Confidentiality of Information

During the course of the delivery of healthcare services and the conduct of business activities within Prisma Health, a large quantity of information, verbal and written, in the form of records and reports, is created, accumulated, transmitted and/or retained. Some significant portion of this information is of a private and personal nature, strictly business oriented or of such nature that its disclosure might result in an adverse reflection on Prisma Health or on another party. The indiscrete and/or untimely disclosure of such information, however innocently tendered, is a breach of trust and is to be avoided. Special care is to be exercised in the dissemination, disclosure and release of such information both within and outside of Prisma Health. All student learners are expected to abide by these guidelines in their interactions with patients and their data. Questions regarding this matter can be directed to [Prisma Health Corporate Integrity Compliance Office](#). (See [Confidentiality](#))

Drug and Alcohol Use

Consistent with the Federal Drug-Free Workplace Act of 1988, it is Prisma Health policy that all student learners be committed to creating and maintaining a drug- and alcohol-free workplace. Student learners are personally responsible for compliance with this policy for their own safety, the safety of others and the protection of Prisma Health property. Therefore, the use of alcohol, illegal drugs and/or misuse of legal drugs while engaged in any portion of an educational experience at Prisma Health is strictly prohibited. (See [Drug Free Workplace](#))

Harassment

Prisma Health fosters a work environment free from any form of intimidation such as bullying behaviors, harassment or discrimination based on race, ethnicity, color, religion, sex, age, national origin, political belief, marital status, uniformed service, veteran status, sexual orientation, gender identity or expression, or physical or mental disability, as well as any other form of harassment prohibited by federal, state or local law, regulation or ordinance. Harassing conduct in the workplace, whether physical or verbal, lawful or unlawful, and including harassing or discriminatory slurs, jokes or degrading comments, is strictly prohibited. (See [Discrimination and Harassment](#))

Improper Conduct and Disruptive Behavior

Common courtesy and respect for others is necessary in a professional environment. Student learners are expected to observe “common sense” rules of honesty, good conduct, safe practices and to adhere to generally accepted customs of good taste. Student learners also are expected to be knowledgeable of and to comply with Prisma Health and departmental directives as well as policies and legal requirements set forth by governmental and accrediting agencies that affect their scope of responsibility. Thus, student learners of Prisma Health are expected to use appropriate business ethics and to conduct themselves in a professional and cooperative manner at all times. Reports of inappropriate and unprofessional behavior will be directed to the student’s affiliated program. (See [Improper Conduct and Disruptive Behavior](#))

Inclement Weather

To provide continuous service at all times, Prisma Health maintains all essential services during periods of inclement weather, including the provision for adequate staffing. Additionally, Prisma Health weather policies are independent from the weather policies followed by the sponsoring institutions of our student learners. During inclement weather, Prisma Health Newsroom Alerts reports closures and delays in the [Upstate](#) or in the [Midlands](#). It is the responsibility of student learners to confirm any and all Prisma Health closures with their direct Prisma Health supervisor/preceptor. (See [Inclement Conditions](#))

Infection Prevention and Control

Infection prevention and control is an integral part of comprehensive patient care. Thus, it becomes the personal and professional responsibility of all student learners. Prisma Health maintains an effective infection prevention and control program based on current scientific research, recommendations by authoritative agencies and organizations, along with professional ethical, legal and healthcare standards. Infection prevention manuals are available in every Prisma Health department. Students are advised to discuss the location of the manual with their direct supervisor/preceptor.

Institutional Review Board

Prisma Health student learners have the opportunity to conduct research either on campus or in the community once they have a confirmed host. After a Prisma Health host has been confirmed and before conducting any data collection, approval must be granted by the Office of Human Research Protection’s Institutional Review Board (IRB). For more information about the approval process, please contact your Prisma Health research host directly. For any specific Prisma Health IRB questions, please contact the following:

In the Midlands:

Email IRBAdmin@PrismaHealth.org or visit the [Institutional Review Board](#) website

In the Upstate:

Email IRB@prismahealth.org or visit the [Office of Human Research Protection](#) website

Nursing Students Only: Clemson University and University of South Carolina nursing students as well as team members enrolled in a Prisma Health affiliated academic program will be considered for an educational experience entailing a student project or research within Prisma Health. Projects may or may not require the use of Prisma Health data or resources. All students must complete online applications for student accommodation and project approval and complete the Prisma Health student clearance process. Please contact the following for further information:

Midlands: Nakesha Rivers, MSN, RN, Nakesha.Rivers@PrismaHealth.org

Upstate: NursingAcademics@prismahealth.org

Personal Appearance, Dress and Uniform

The personal appearance of every student learner is an important component of establishing a safe and professional environment for optimal patient care and respect for one another. Student learners should connect with their Prisma Health supervisor to verify the established guidelines for appearance, dress and uniform requirements in alignment with their student experience. (See [Dress Code Code](#))

Reporting Student Injuries

Any student who sustains an injury by accident, occupational disease or is exposed to blood or bodily fluid in the course of the student experience at Prisma Health, regardless of severity, is required to report the occurrence immediately to his or her supervisor/preceptor. A student requiring emergent medical attention is advised to go to the nearest emergency room or urgent care.

Student Dismissal

At any time, Prisma Health may remove or suspend a student learner if the student's performance is unacceptable in reference to Prisma Health standards of behavior or policies, if conduct is disruptive or detrimental to Prisma Health or its patients, or for any other reason at the sole discretion of Prisma Health. Prisma Health will notify the student's home institution in writing of this action. Questions concerning grounds for dismissal should be directed to a student's direct supervisor/preceptor.

Tobacco-free System

Recognizing its responsibility to protect its patients, staff and visitors from the hazards associated with smoking and the use of other tobacco products, Prisma Health is a tobacco-free facility to the greatest extent permitted by law. The Prisma Health definition of "tobacco free" is all tobacco-based products (cigarettes, cigars, pipes, chewing tobacco or snuff) as well as products that simulate smoking (e-cigarettes). Accordingly, the use of tobacco products is prohibited on all system-owned or leased property, including parking lots. In addition, no tobacco product shall be sold on Prisma Health premises. (See [Policy S-090-03: Tobacco Free System](#))

Use of Social Media

While the use of social media creates new opportunities for communication and collaboration, it also creates new responsibilities for individuals using the internet. Patients and patient data should NEVER be included in any photographs or social media postings, which include but are not limited to the following:

Multi-media and social networking websites such as Twitter, Instagram, Snapchat, Vine, Facebook, Foursquare, Pinterest, Yahoo! Groups, YouTube, Skype or other instant messaging and other similar sites

Blogs (both external to Prisma Health and Prisma Health blogs)

Wikis such as Wikipedia and any other site where text can be posted

Common sense is the best guide should individuals decide to post information in any way relating to Prisma Health.

Students should contact their direct supervisor, [Human Resources](#) or the [Office of Corporate Integrity](#) if they are unsure about any particular posting. (See [Social Media](#))

RESOURCES

Badge Office

The Prisma Health Badge Office is located on Greenville Memorial Medical Campus. Its primary function is to manage the badge issuance process for all Prisma Health personnel, including employees, contract workers, volunteers, faculty and student learners. Identification badges ensure high levels of security are maintained and that students have access to locations aligned with their educational experiences. Badges are available for pick up at least 24 hours after a student receives clearance approval in mCE.

For the Midlands, contact the following for more information:

Baptist	Baptist Parkridge	Richland
1301 Taylor Street, Suite 2H	400 Building, 1st Floor	9 Medical Park, 6th Floor, Suite 600-B
803-296-5123	803-907-8005	803-434-1440
PHBAccess&ID@PrismaHealth.org	PHBPAccess&ID@PrismaHealth.org	PHRAccess&ID@PrismaHealth.org

For the Upstate, Badge Office hours and directions can be found here: <https://hsc.ghs.org/education/student-affairs/newstudent/cleared/#badge>.

Commitment to Diversity

Diversity and inclusion are integral parts of the Prisma Health culture. As the patients and communities we serve continue to grow, Prisma Health–Upstate strives to ensure all patients, employees, students and visitors are treated with respect as well as welcomed within the system.

“[Prisma Health–Upstate] is committed to assuring culturally and linguistically appropriate patient care, developing a workforce that is reflective in both composition and culture of the racial and ethnic makeup of the communities and patients it serves, and a structured program to increase minority and women business enterprise purchasing in a quantifiable manner with quarterly board reporting.” – Adopted by the Greenville Health System Board of Trustees, September 12, 2006

To learn more about Prisma Health’s commitment to diversity, visit <http://www.ghs.org/diversity/>.

Dining

Prisma Health offers an array of dining options at its campuses. Students with a Prisma Health badge can receive a discount in the cafeterias across the system, but there are no discounts at any of the franchises. For a complete list of dining options and hours of operation, visit the following links:

Midlands: [Prisma Health Baptist](#) [Prisma Health Parkridge](#) [Prisma Health Richland](#)
 Upstate: [Upstate Hospitals](#)

Discounts

All Prisma Health students are eligible for discounts at various businesses in and around the Upstate and Midlands. Click the following for more information on available discounts:

[Midlands Discounts](#) [Upstate Discounts](#)

Health Sciences Center

The Health Sciences Center (HSC) is everything academics at Prisma Health. Prisma Health, with our primary academic partners Clemson University, Furman University and University of South Carolina, work together to pave the way for breakthroughs in healthcare delivery, access and affordability.

Providing access to more than 80 academic, professional and workforce development programs, a medical school, a nursing school, clinical and translational research, and the region’s largest healthcare delivery system, HSC at Prisma Health is dedicated to helping the health professionals of today and tomorrow meet the real-world needs of the community.

Language Services

With more than 50 qualified medical interpreters, Prisma Health Language Services works to eliminate language access as a barrier to high-quality healthcare by bridging communication and cultures compassionately and innovatively for the individuals it serves. The department provides access to more than 200 languages as well as services to the deaf and hearing impaired. For more information about this resource, visit <http://www.ghs.org/diversity/languageaccess/>.

Library

As a student learner in the Prisma Health clinical learning environment, students have physical access to two campus libraries conveniently located on Greenville Memorial Medical Campus and one on the Richland Hospital campus. The Health Sciences Library is accessible via the main entrance of Greenville Memorial Hospital, while the Library Commons is located in the USC School of Medicine Greenville building. At Richland, the Josey Health Sciences Library is located at 5 Medical Park, 6E. Typically, students' library access is limited to the physical use of resources and does not include full access to all journal subscriptions, which are reserved for on-campus institutions and employees. Card access to both facilities can be requested via the Prisma Health Badge Office at (864) 455-6290 for the Upstate. Card access for the Josey Health Sciences Library can be requested by contacting any of the library staff. For additional information about library services, please contact the following:

Midlands:

Email phrlibrary.phrlibrary@PrismaHealth.org or visit <https://residency.palmettohealth.org/about-gme/josey-health-sciences-library/>

Upstate:

Email library@prismahealth.org or visit <https://hsc.ghs.org/library/>

Life Center

The Prisma Health Life Center is a great destination for all types of health and exercise goals. The Life Center, located in Greenville, offers essential fitness facility equipment along with classes suited for all skills. For more information regarding the Life Center's hours and activities, please visit <https://www.ghs.org/locations/lifecenter/>.

Lost and Found

Items found at any Prisma Health facility should be immediately turned into the Security Office located at the student's assigned facility. Additionally, Security Offices are the first point of contact for students who have lost an item. Lost items must be claimed within a year by providing a thorough description. Items not claimed within this timeframe are subject to disposal. Call Dispatch at the following numbers for details as to where the Security Office is located at your facility as well as hours of operation.

Baptist: 803.296.5820

Richland: 803.434.7351

Parkridge: 803.907.8000

Upstate: 864.455.7931

Occupational Health

Occupational Health is helpful to students in need of additional immunizations or titers. For more information about their services, call them toll-free at 1-833-890-2109 or visit <http://www.prismahealth.org/OccHealth/>.

Parking

Valuables such as purses, computers and phones should be locked in the trunk or dash of vehicles and not left inside in visible view. If at any time a student needs escort assistance to and from his or her vehicle, please call Security at (864) 455-7931.

Prisma Health—Midlands hospital campuses:

There are different parking areas for team members depending on the department in which you work as well as general team member parking areas. Please check with your preceptor/supervisor or Security Services if you are unsure of where to park.

Baptist
Tower Building, 1st Floor
803-296-8511
PHBParking@PrismaHealth.org

Baptist Parkridge
400 Building, 1st Floor
803-907-8005
PHBPParking@PrismaHealth.org

Richland
5 Medical Park, 1st Floor
803-434-1418
PHRParking@PrismaHealth.org

For information regarding where students may park on Prisma Health campuses, please see our [campus maps](#).

Students who park in unauthorized areas may be asked to move their vehicles and/or will be ticketed by Prisma Health Security.

Prisma Health Locations

Prisma Health has 14 inpatient hospitals and over 380 outpatient facilities and affiliated doctor offices throughout the Upstate. The hospital locations include:

Upstate

[Baptist Easley Hospital](#)

200 Fleetwood Drive
Easley, SC 29640
864-442-7200

[Greenville Memorial Hospital](#)

701 Grove Road
Greenville, SC 29605
(864) 455-7000

[Greer Memorial Hospital](#)

830 S. Buncombe Road
Greer, SC 29650
(864) 797-8000

[Hillcrest Memorial Hospital](#)

729 SE Main St.
Simpsonville, SC 29681
(864) 454-6100

[Laurens County Memorial Hospital](#)

22725 Hwy. 76 E.
Clinton, SC 29325
(864) 833-9100

[North Greenville Hospital](#)

807 N. Main St. (Highway 276)
Travelers Rest, SC 29690
(864) 455-9206

[Oconee Memorial Hospital](#)

298 Memorial Drive
Seneca, SC 29672
(864) 482-3100

[Patewood Memorial Hospital](#)

175 Patewood Drive
Greenville, SC 29615
(864) 797-1000

Midlands

[Prisma Health Baptist Hospital](#)

Taylor at Marion St.
Columbia, SC 29220
(803) 296-5010

[Prisma Health Baptist Parkridge Hospital](#)

400 Palmetto Health Pkwy.
Columbia, SC 29212
803-907-7000

[Prisma Health Children's Hospital](#)

7 Richland Medical Park Dr.
Columbia, SC 29203
803-296-KIDS (5437)

[Prisma Health Heart Hospital](#)

6 Richland Medical Park Dr.
Columbia, SC 29203
803-434-7000

[Prisma Health Richland Hospital](#)

5 Richland Medical Park Dr.
Columbia, SC 29203
803-434-7000

[Prisma Health Tuomey Hospital](#)

129 N. Washington St.
Sumter, SC 29150
803-774-9000

For all outpatient and specialty locations, please visit <https://www.prismahealth.org/>.

Prisma Health Pharmacy

Upstate Pharmacy serves the community from 10 locations throughout Greenville, Spartanburg and Oconee counties. Upstate Pharmacy is committed to providing compassionate, timely and knowledgeable services with a focus on individual care. For a list of all Upstate Pharmacy services and locations, visit <https://www.ghs.org/healthcareservices/upstate-pharmacy/>.

The Prisma Health Pharmacy at 14 Richland Medical Park Dr. serves as a retail pharmacy for outpatients and accepts most commercial insurance plans including Medicaid and Medicare Part D. This pharmacy fills prescriptions for employees and also provides distributive and consulting services for Prisma Health outpatient clinics. For more information, visit <https://www.palmettohealth.org/medical-services/other-services/pharmacy-services>.

Security

Prisma Health Security dispatch is available 24/7 to assist students with their safety needs. Their services include student transport before/after shuttle service hours as well as building lockouts. Call boxes are available at all Prisma Health hospital campuses with the exception of North Greenville Medical Campus, Oconee Medical Campus and Laurens County Medical Campus.

Students also have the option to download a cellphone app to contact security on any Prisma Health—Upstate campus. In the Upstate, ELERT Medic™ provides a real-time, two-way chat with security officers to meet your safety needs. For a complete list of its functions and directions on downloading, visit <https://hsc.ghs.org/education/student-affairs/reference-docs/>.

Please call 911 for all emergency needs.

Dispatch can be reached at the following numbers:

Baptist: 803.296.8000

Richland: 803.434.8000

Parkridge: 803.907.8000

Upstate: 864.455.7931

Shuttle Service

Shuttle services are available to all students at Greenville Memorial Medical Campus from Lot 13 and Roger C. Peace Rehabilitation Hospital. The shuttle operates Monday through Friday from 6 a.m. to 9 p.m. Call Shuttle Services at (864) 455-7931. At this time, shuttle services are not available at any other Prisma Health campus for students.

Simulation Center

With a mission to improve patient care, patient safety and healthcare education through the use of advanced instructional technology, Prisma Health includes simulated learning through its Greenville HealthCare Simulation Center and the Prisma Health-University of South Carolina School of Medicine Simulation center. These centers serve as the regional simulation centers for learners and are members of the HealthCare Simulation South Carolina Collaborative. The centers contains classrooms and simulation rooms that function as virtual hospital environments, including specialty rooms set up for Labor and Delivery, Intensive Care and Surgery.

For more information, please visit:

Prisma Health-University of South Carolina School of Medicine Simulation Center
3555 Harden St. Ext. / 15 Medical Park Rd.
Columbia, SC 29203
803.434.6991

SimulationQuestions@PalmettoHealth.org

<https://www.palmettohealth.org/classes-events/education/simulation-center>

Greenville HealthCare Simulation Center
UofSC School of Medicine Greenville, 2nd floor
607 Grove Rd.
Greenville, SC 29605
<https://hsc.ghs.org/sim-center/>

Spiritual Care and Education

Prisma Health respects and honors the many cultural, spiritual and ethnic backgrounds of our student learners. We offer on-staff chaplains to provide a safe and confidential relationship to discuss physical, emotional and spiritual concerns. Additionally, the hospital chapel offers a quiet place for prayer and meditation for anyone of any faith and is open 24/7 with the exception of scheduled private services. For more information, please contact the following:

Midlands Hospitals
Chaplaincy Department
<https://www.palmettohealth.org/medical-services/other-services/chaplaincy-services>

Upstate Hospitals
Department of Spiritual Care and Education
(864) 455-7942 or visit <https://www.ghs.org/patients-visitors/visitor-info/spiritualcare/>

Student Affairs Administration

Student Affairs Administration is Prisma Health's one-stop shop for students in our academic health center. Student Affairs Administration focuses on elevating the student experience at Prisma Health through exemplary onboarding and student success initiatives. In addition, staff are committed to igniting students' interests in health careers early on through K-12 exploratory opportunities and the Health Science Career Center at Prisma Health. For more information about Student Affairs Administration, visit <https://hsc.ghs.org/education/student-affairs/>.
